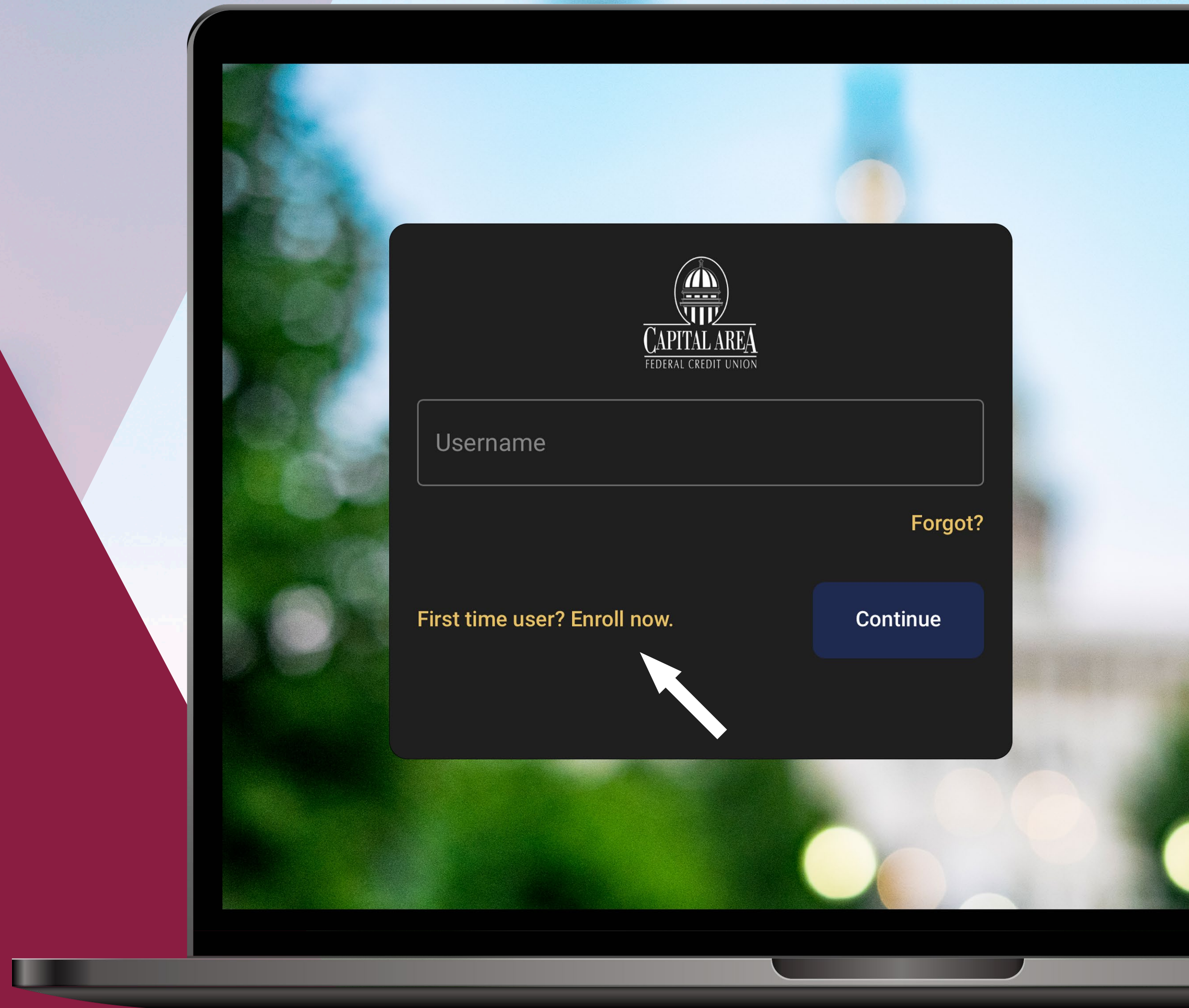# Capital Area
Federal Credit Union

New Digital Banking Experience

How to enroll!

This step-by-step guide is here to assist you with enrolling in our new online banking platform.

The enrollment process is the same for both desktop and mobile devices with one exception— for desktop enrollment, you will click the secure Home Banking button located in the top right corner of our website home page and then click *Enroll Now*
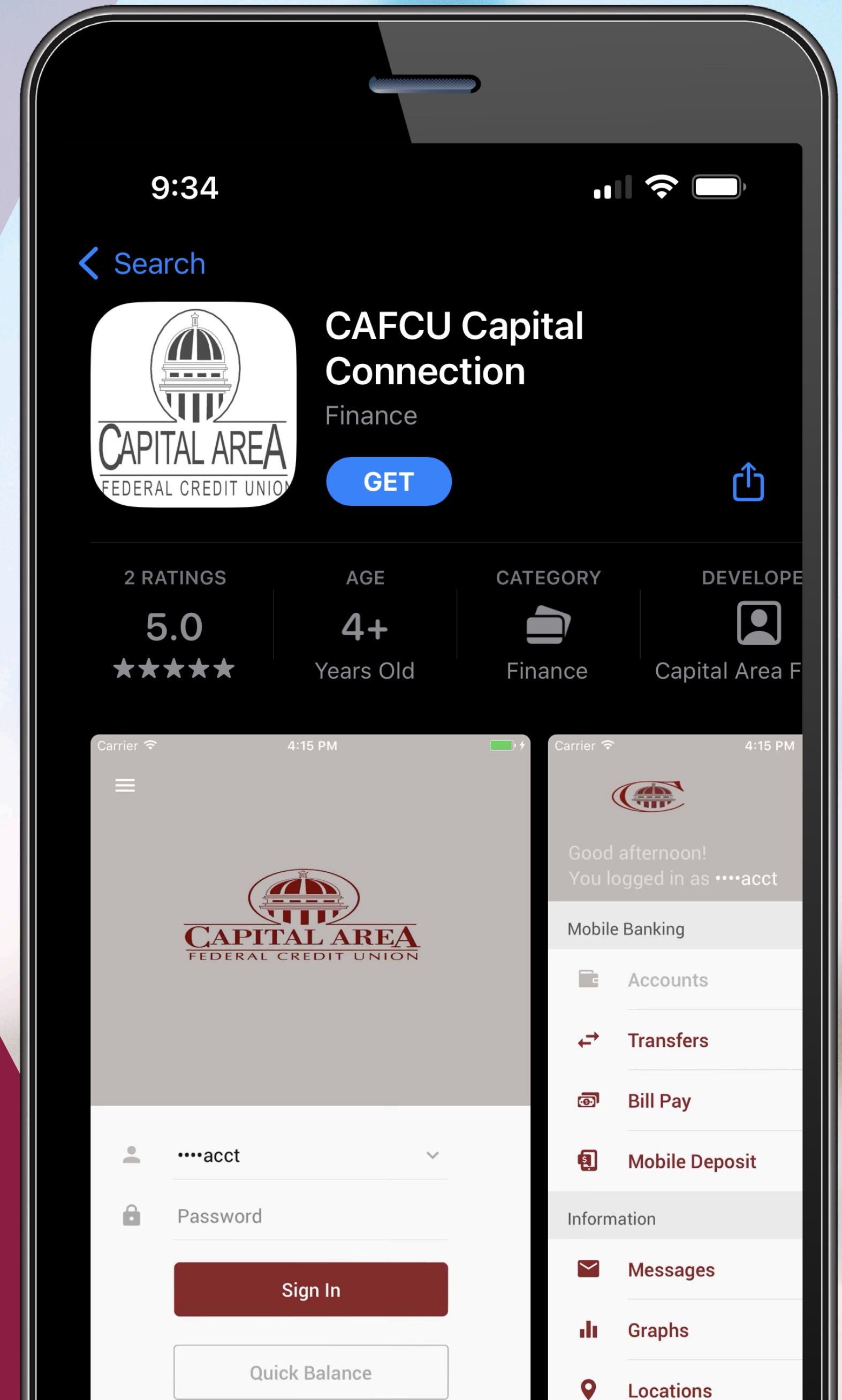

CAPITAL AREA
FEDERAL CREDIT UNION

Username

Forgot?

First time user? Enroll now.

Continue

Mobile Banking Users

Download the Capital Area FCU Mobile Banking App

To download the new app, visit the app store on your mobile device and search for *CAFCU Capital Connection*
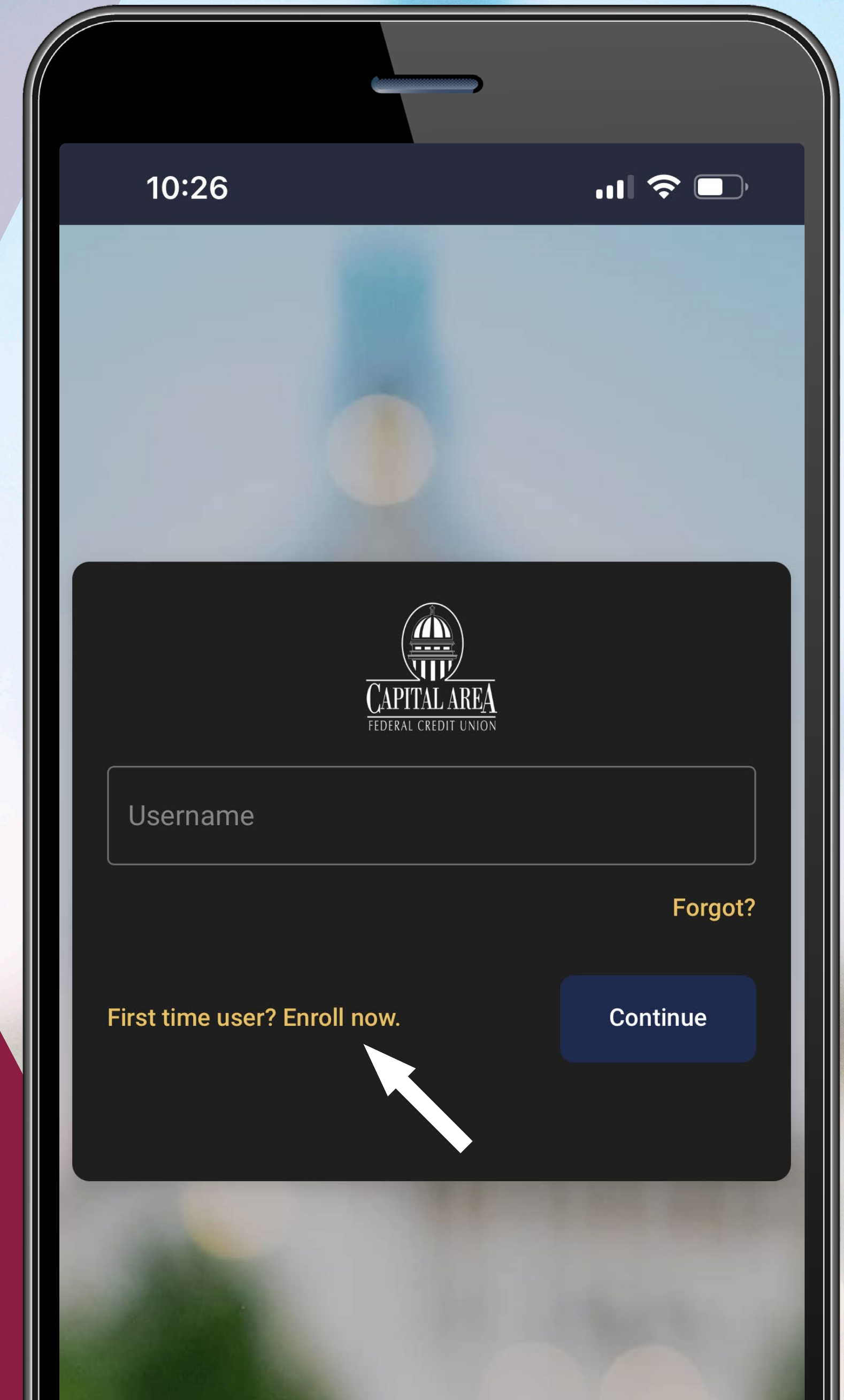
Available on the App Store

ANDROID APP ON Google play

9:34

< Search

CAFCU Capital Connection
Finance

GET

2 RATINGS	AGE	CATEGORY	DEVELOPE
5.0 ★★★★★	4+ Years Old	Finance	Capital Area F

Carrier 4:15 PM

CAPITAL AREA
FEDERAL CREDIT UNION

●●●●acct

Password

Sign In

Quick Balance

Carrier 4:15 PM

Good afternoon!
You logged in as ●●●●acct

Mobile Banking

Accounts

Transfers

Bill Pay

Mobile Deposit

Information

Messages

Graphs

Locations
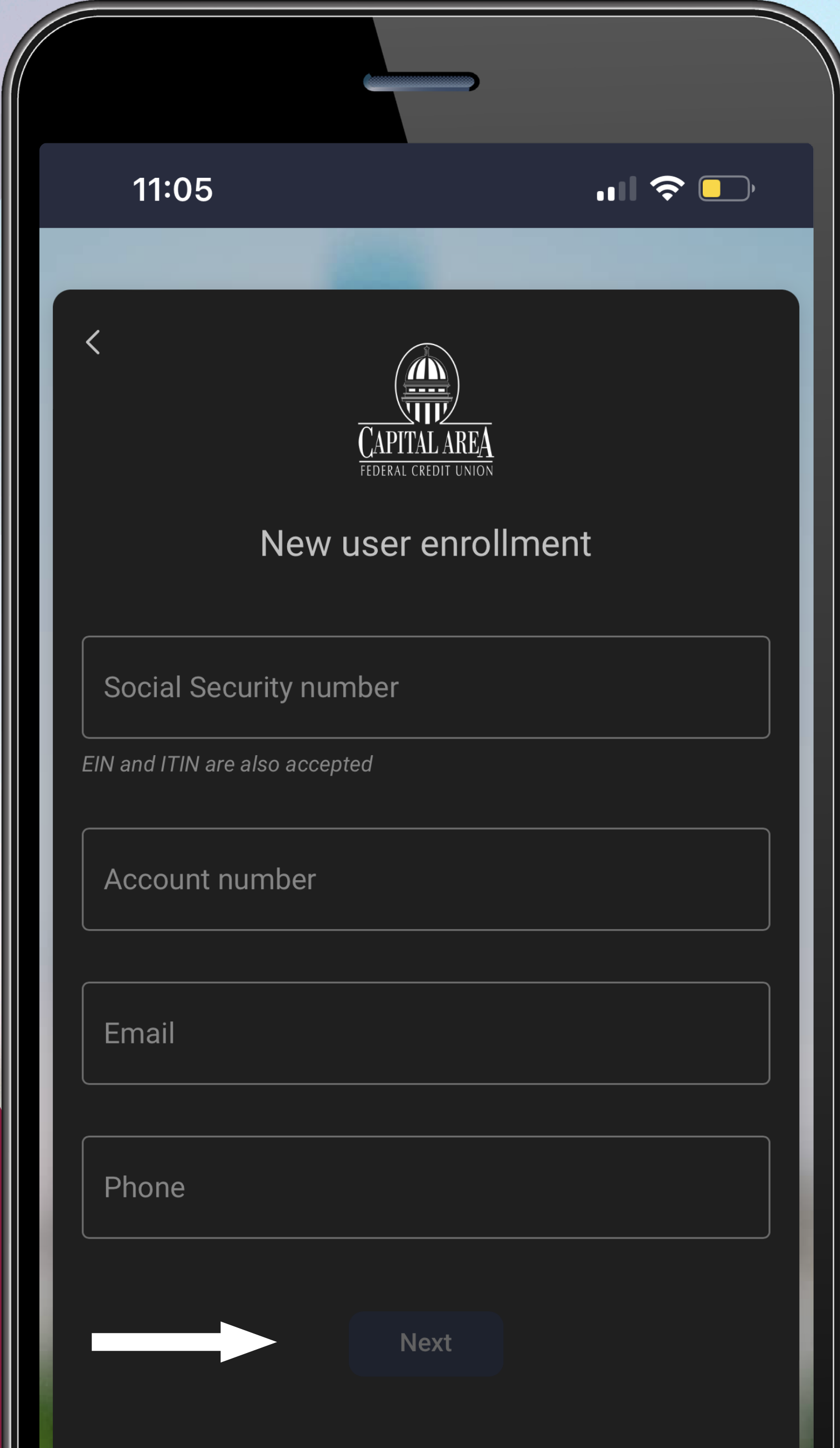
Enroll in Online/Mobile Banking

Click First time user? Enroll now.

Enter your information

Enter your Social Security Number (SSN), account number *(which can be found on your periodic statement)*, email address and phone number we have on file.

Click Next.

Protect
your account

Set up the two-step
verification process.

Click Get Started.

10:28

Protect your account with 2-step verification

Each time you sign into your account on an
unrecognized device, we require your password
and a verification code. Never share your code
with anyone.

🔒 **Add an extra layer of security**
Enter your password and a unique verification
code.

🕵 **Keep the bad people out**
Even if someone else gets your password, it won't
be enough to sign into your account.

Get started

Protect
your account

Choose your verification method. We recommend using voice or text message for ease of use.

10:28

Voice or text message
Verification codes are sent to your phone.

Authy
Verification codes are sent to your phone or the Authy app.
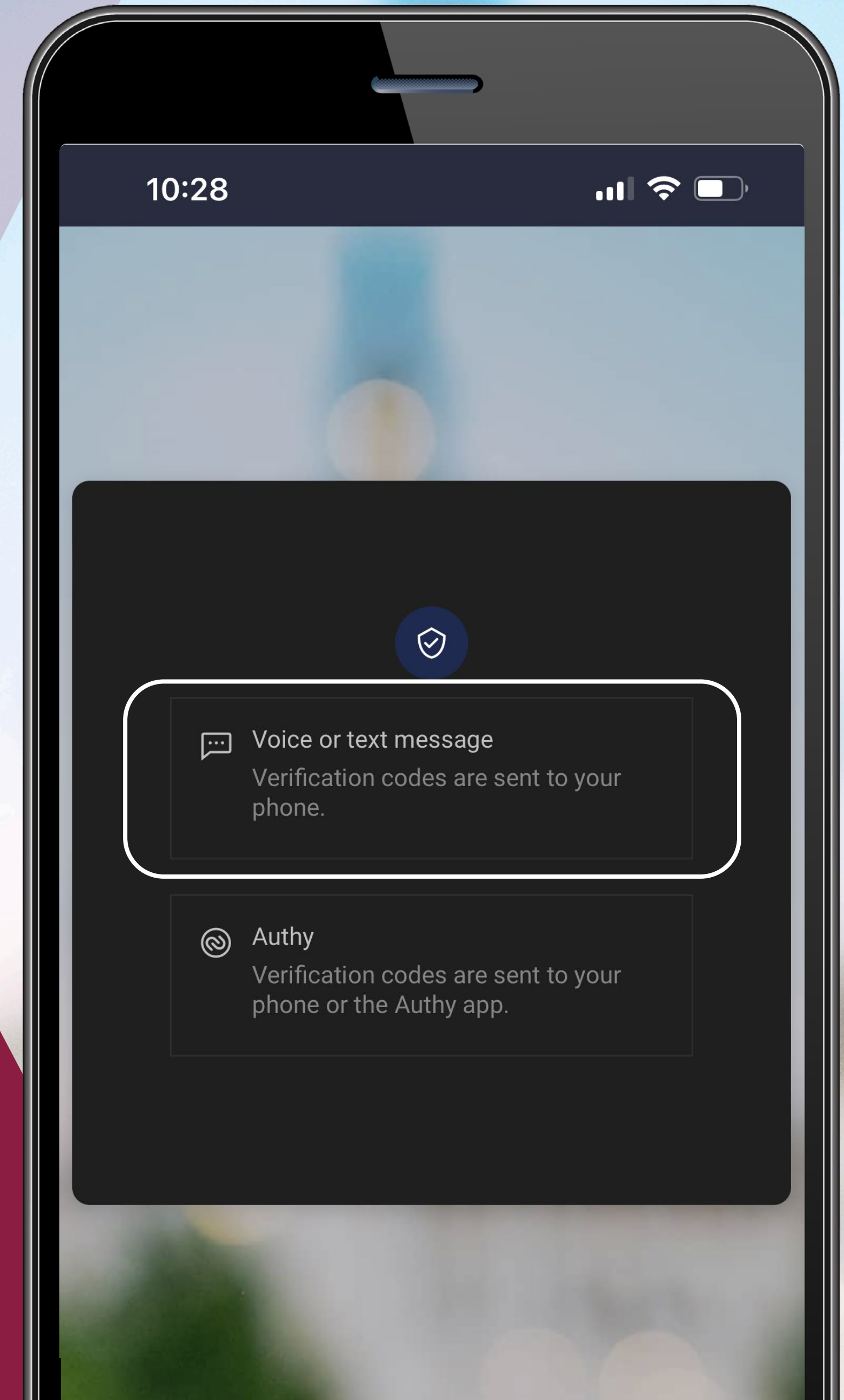
Protect
your account

Enter the phone number
we have on file.

Click Next.

10:29

Let's set up your phone

Provide a phone number that we
have on file. On sign in, this
number will be used to contact
you with a unique verification
code to confirm it's you. Message
and data rates may apply.

Country
+ 1

Phone

US/Canada

Next

Need help?
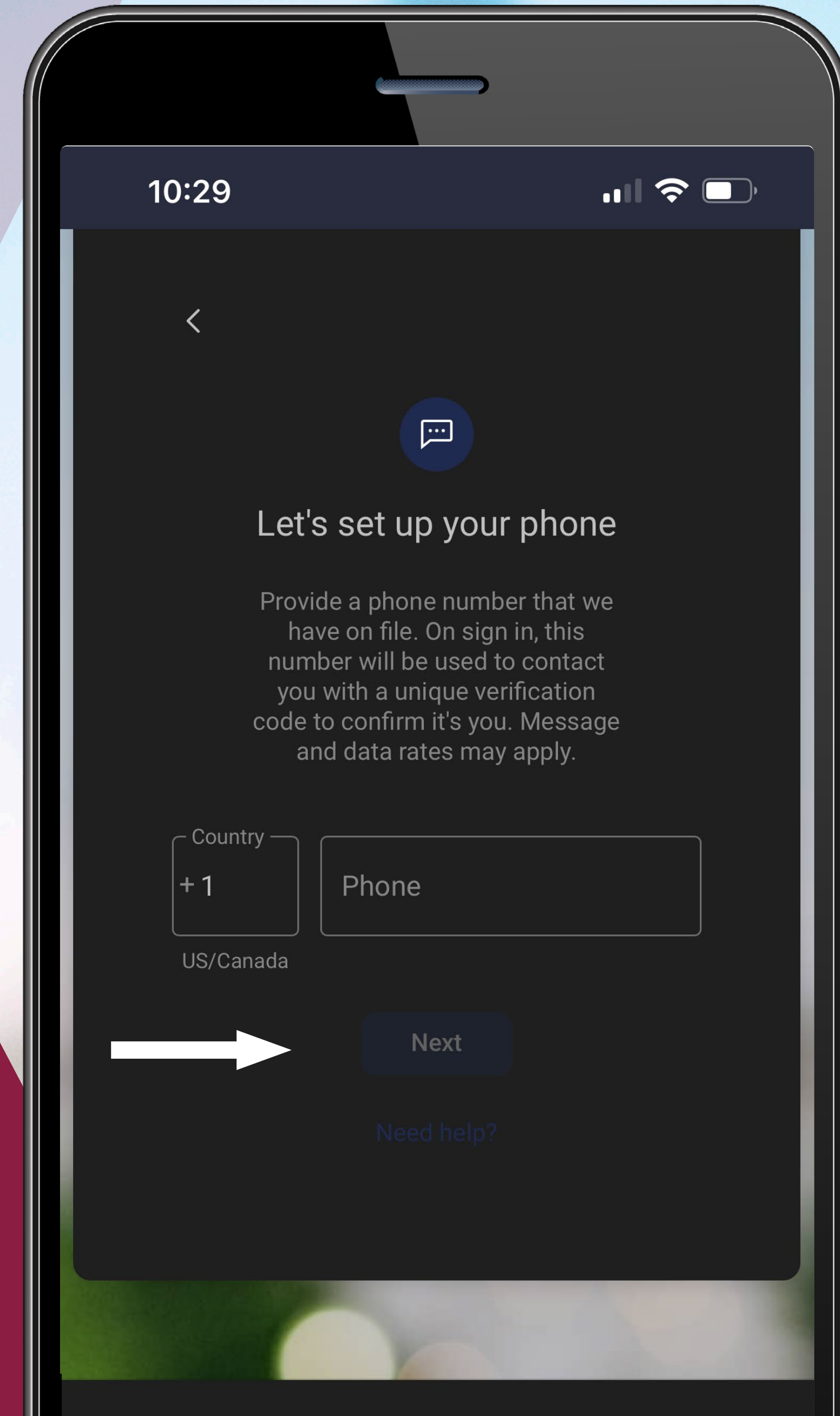
Protect
your account

Choose how you would
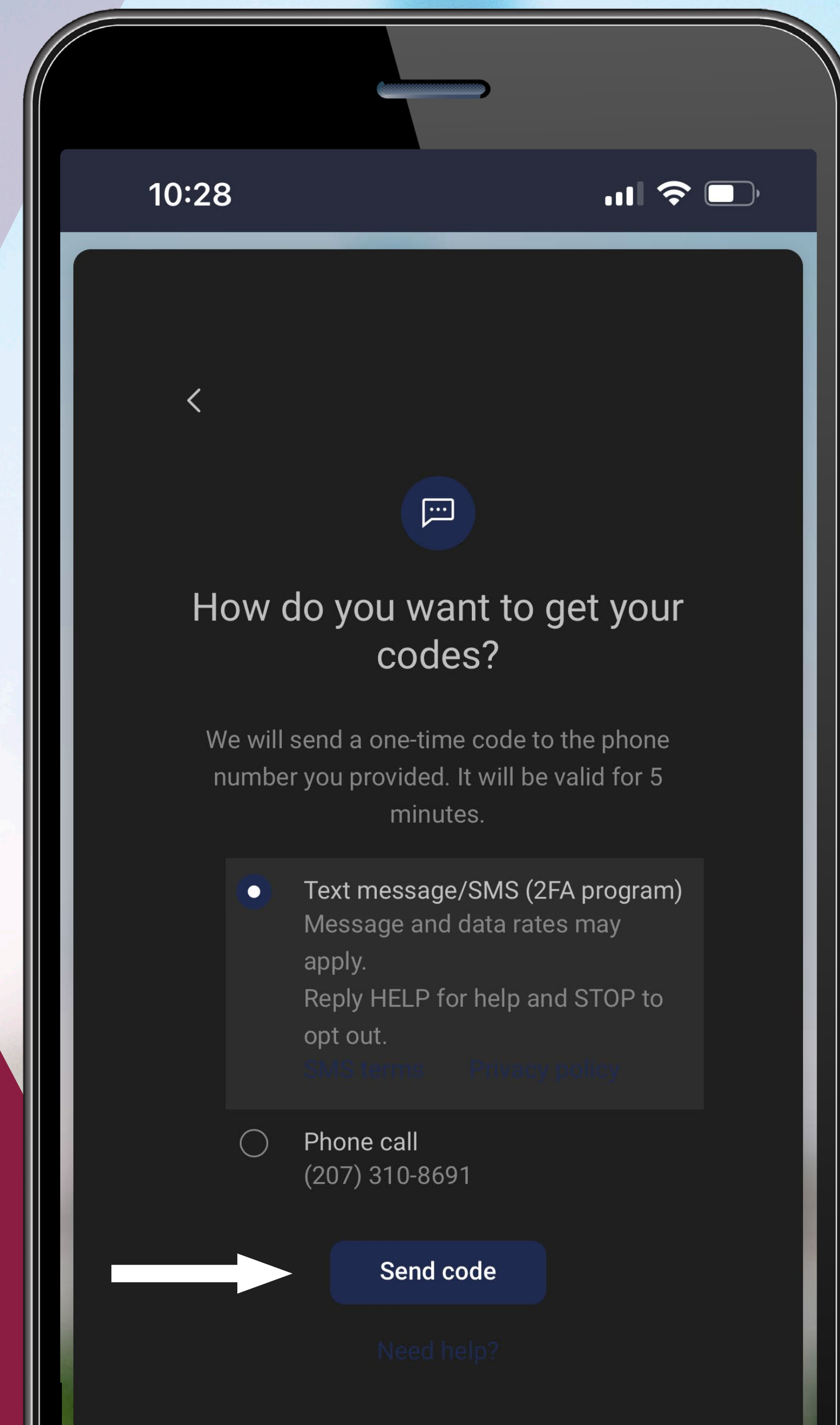like to receive your verification
code, either by text message or
phone call.

If the phone number is not a mobile number,
you must choose phone call.

Click Send Code.

10:28

How do you want to get your codes?

We will send a one-time code to the phone
number you provided. It will be valid for 5
minutes.

- **Text message/SMS (2FA program)**
  Message and data rates may
  apply.
  Reply HELP for help and STOP to
  opt out.
  SMS terms   Privacy policy
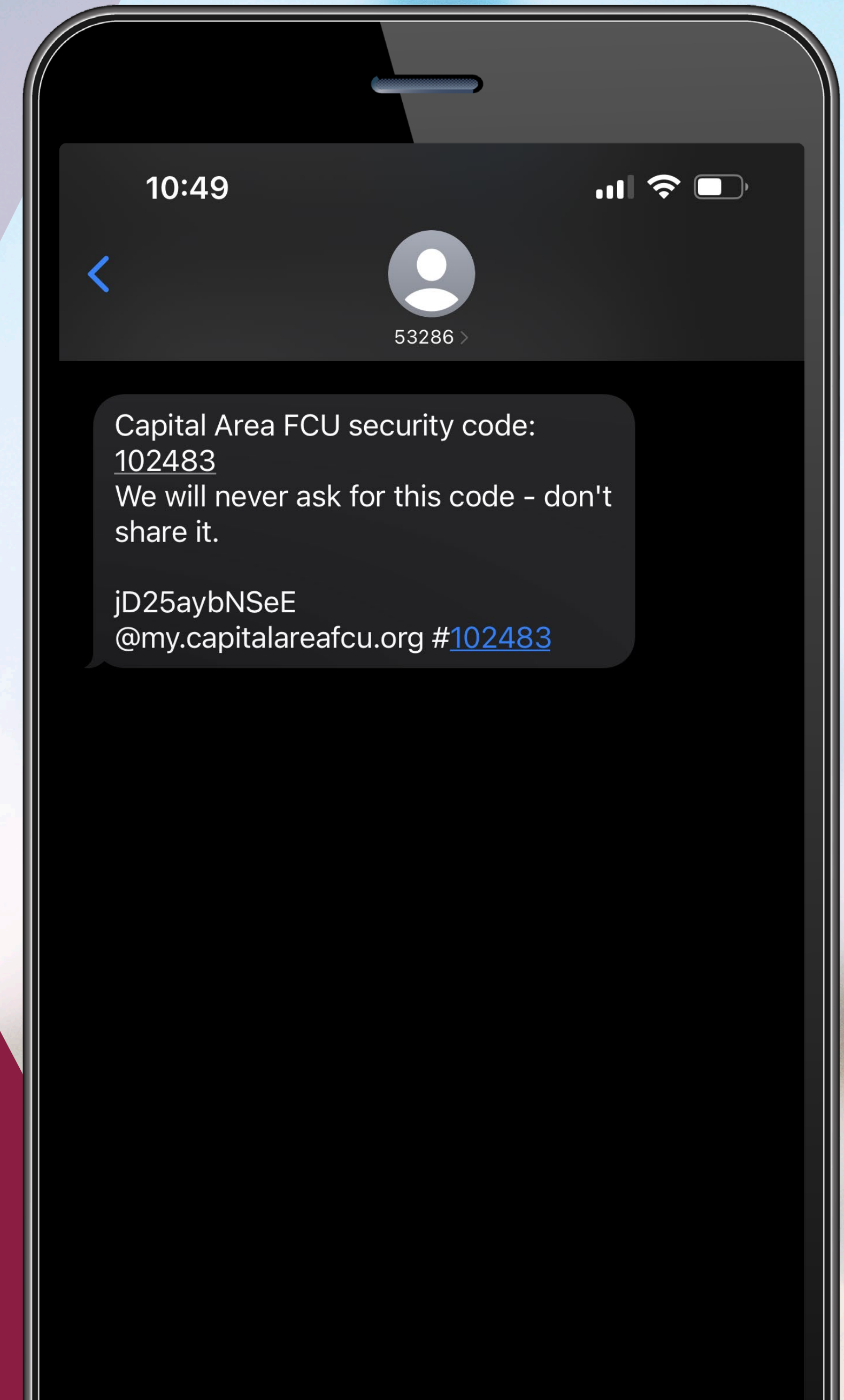
- Phone call
  (207) 310-8691

Send code

Need help?

**Protect
your account**

A verification code will be

sent via text or phone call.

Click Next.

Verify your phone

Retrieve and enter the

verification code.

Click Verify.

10:30

Confirm phone number

We will be sending you a text
message shortly at ••••••8691
with your verification code. This
code will expire after 5 minutes.

Verification code
012483

Verify

Resend Code
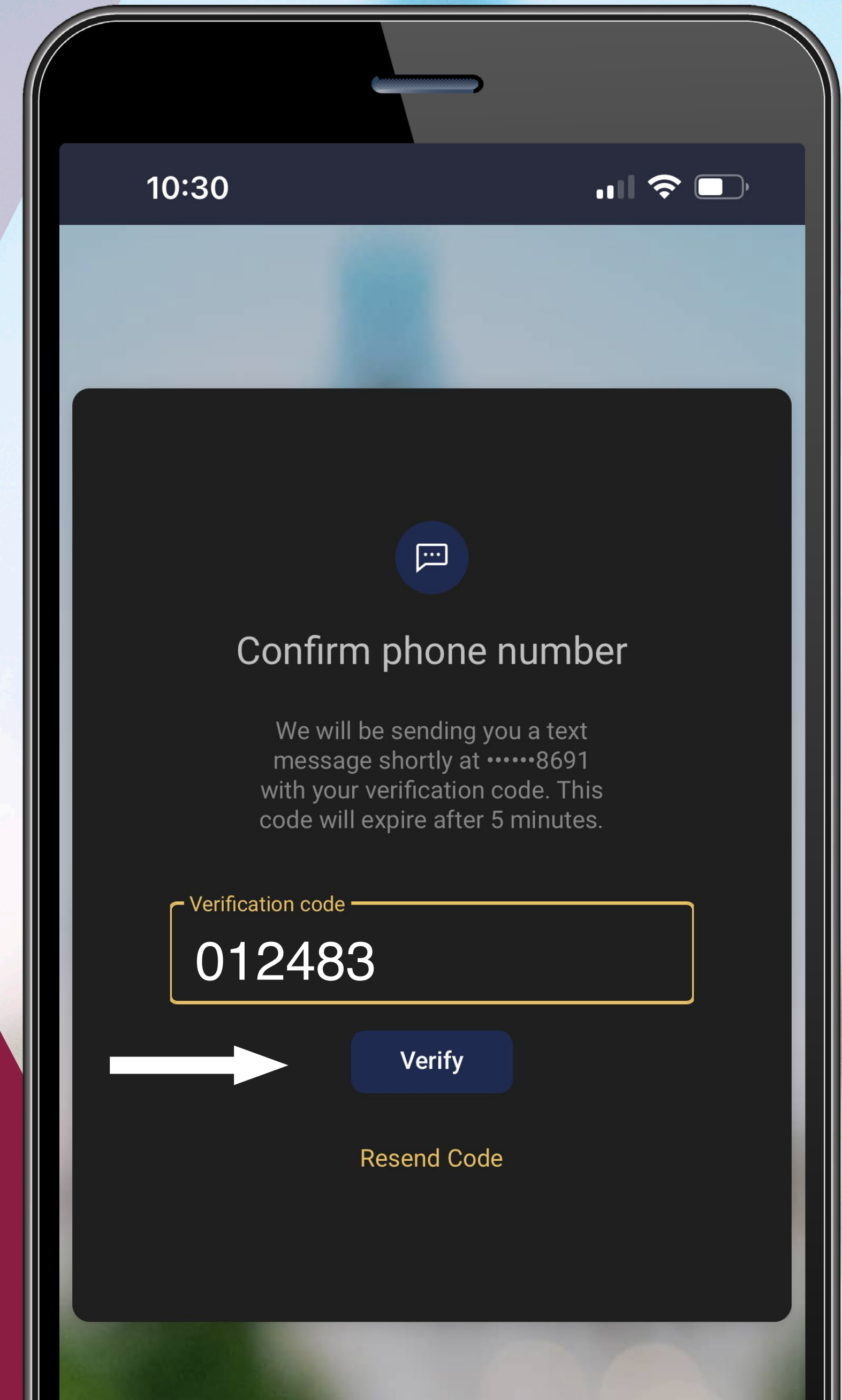
Verification setup complete

Read the prompt.

Click Done.

10:30

You're all set!

From now on, when prompted for a verification code upon sign in you can receive that code from a text message to this phone number.
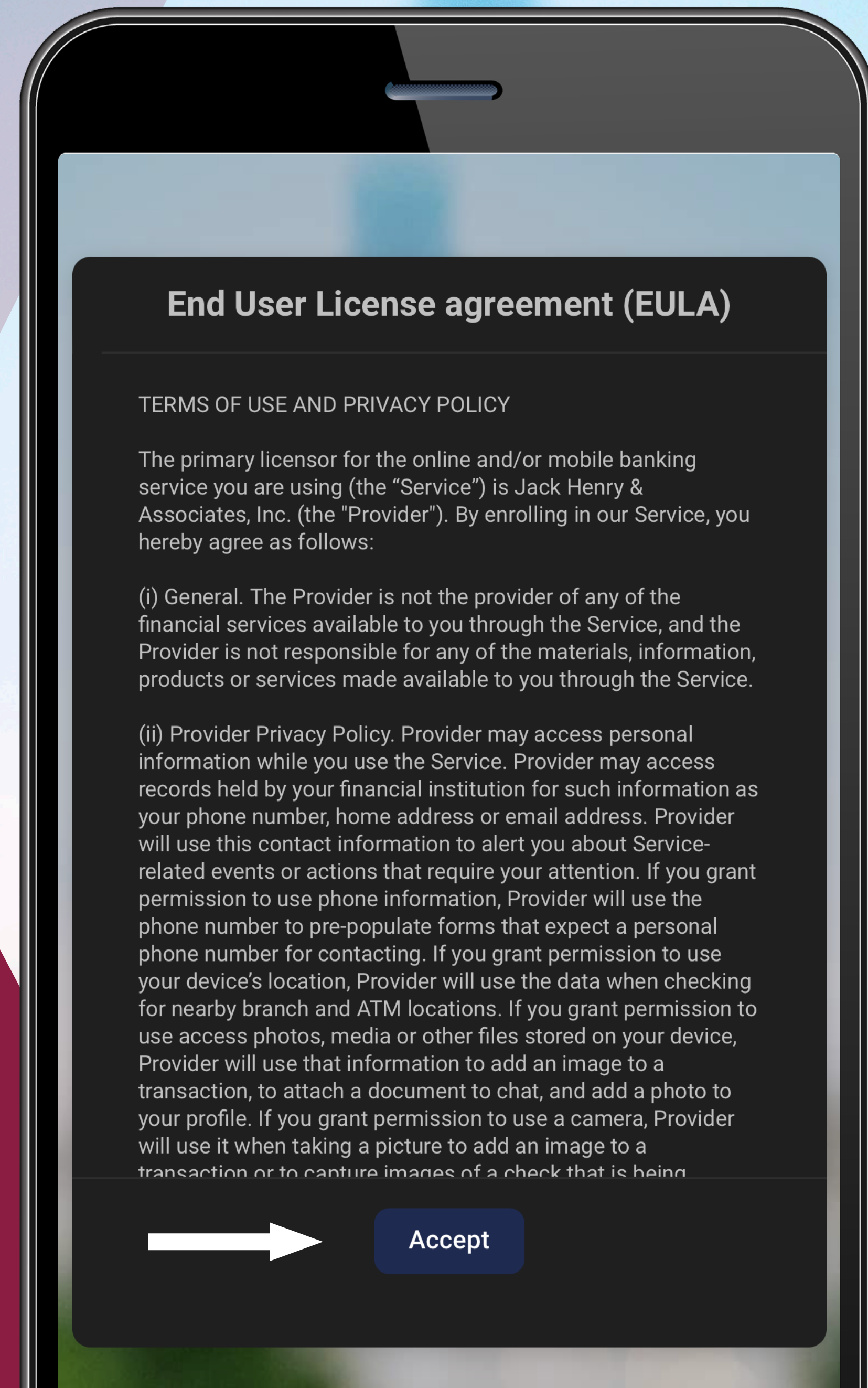
Done
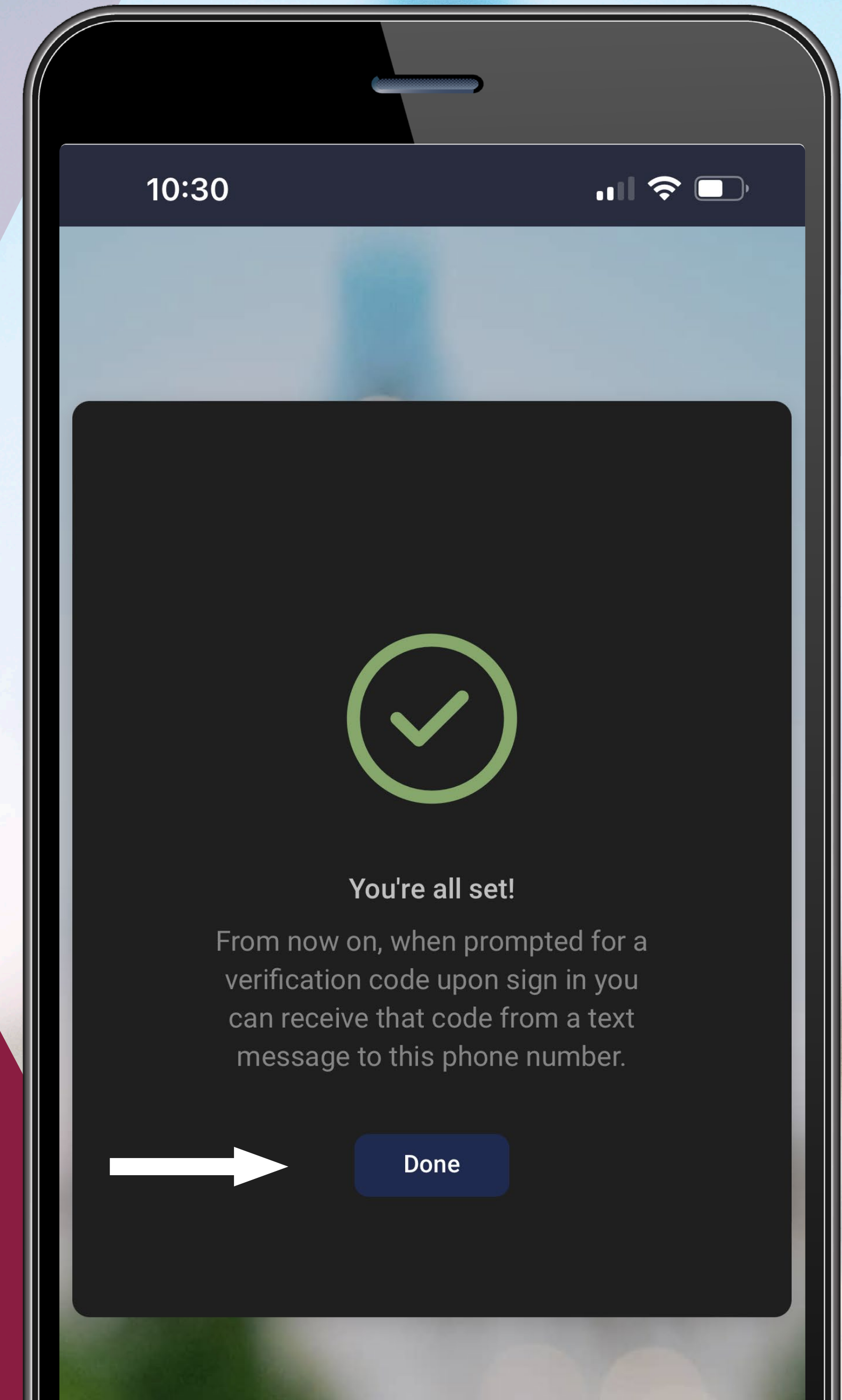
User Agreement

Read the User Agreement,

scroll to the bottom.

Click Accept.

*If you choose **No**, you will not be able*
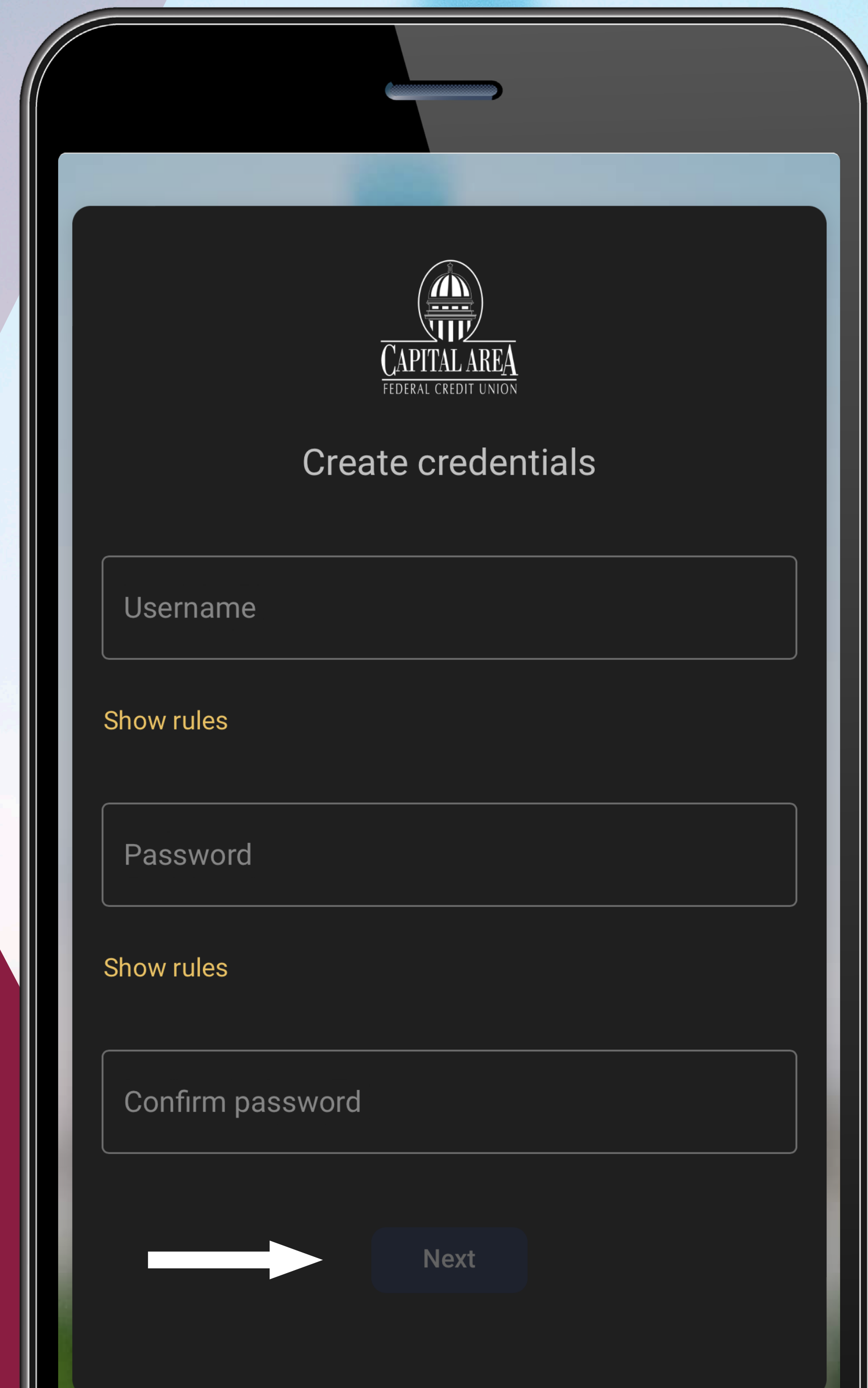
to move forward in the enrollment process.

End User License agreement (EULA)

TERMS OF USE AND PRIVACY POLICY

The primary licensor for the online and/or mobile banking service you are using (the "Service") is Jack Henry & Associates, Inc. (the "Provider"). By enrolling in our Service, you hereby agree as follows:

(i) General. The Provider is not the provider of any of the financial services available to you through the Service, and the Provider is not responsible for any of the materials, information, products or services made available to you through the Service.

(ii) Provider Privacy Policy. Provider may access personal information while you use the Service. Provider may access records held by your financial institution for such information as your phone number, home address or email address. Provider will use this contact information to alert you about Service-related events or actions that require your attention. If you grant permission to use phone information, Provider will use the phone number to pre-populate forms that expect a personal phone number for contacting. If you grant permission to use your device's location, Provider will use the data when checking for nearby branch and ATM locations. If you grant permission to use access photos, media or other files stored on your device, Provider will use that information to add an image to a transaction, to attach a document to chat, and add a photo to your profile. If you grant permission to use a camera, Provider will use it when taking a picture to add an image to a transaction or to capture images of a check that is being

Accept

Create a username and password

Review the username and password rules, then create a new username and password.

Click *Next.*

You will use this new username and password to log in to both Desktop and Mobile Banking.

CAPITAL AREA
FEDERAL CREDIT UNION
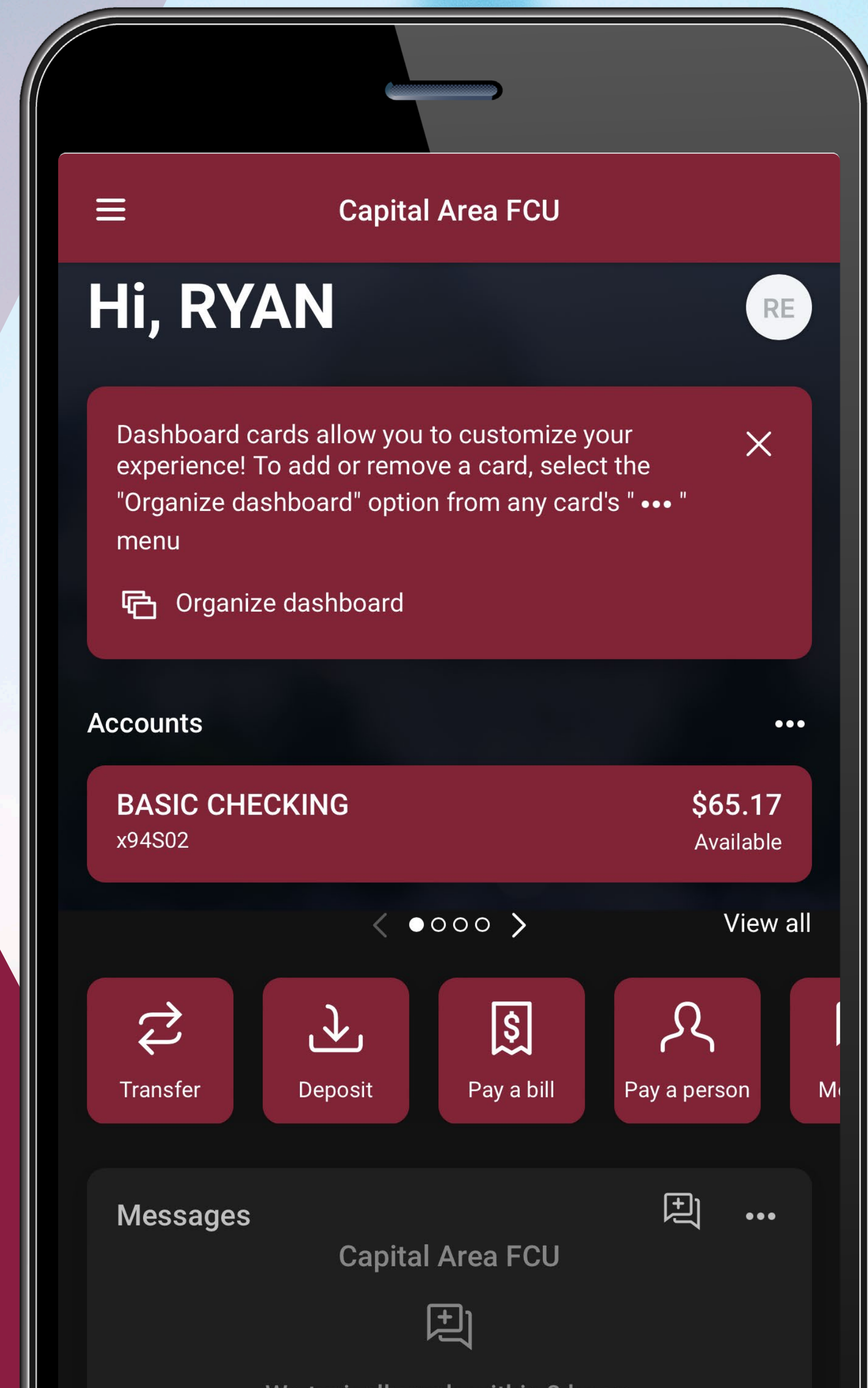
Create credentials

Username

Show rules

Password

Show rules

Confirm password

Next

Success!

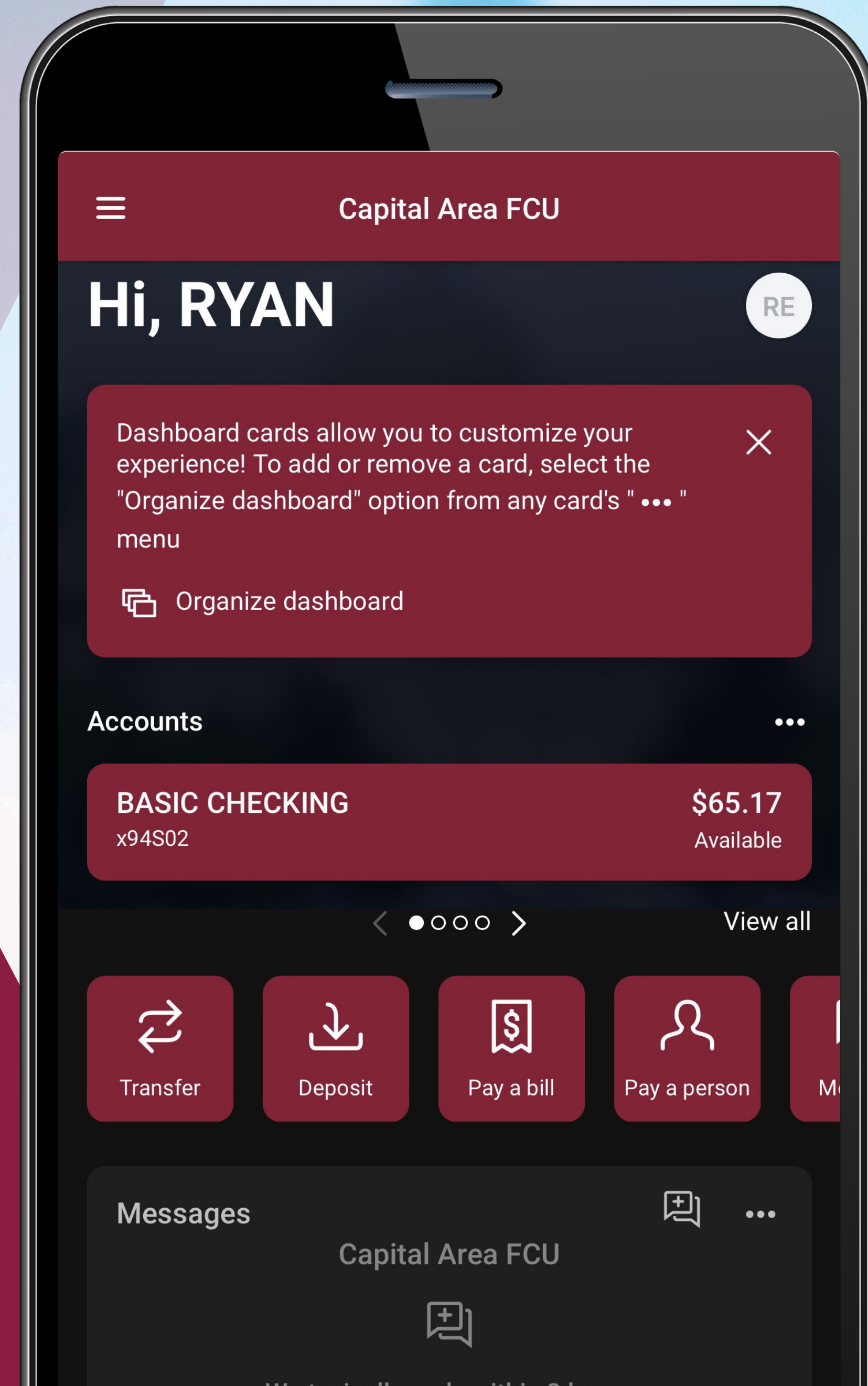You are now enrolled for Online/Mobile Banking.

New Features

Our new Digital Banking Platform has many exciting features:

- Access digital statements
- Set up account alerts
- Make transfers and payments
- Send secure messages

and much more!

CAPITAL AREA
FEDERAL CREDIT UNION

Our New Digital Banking platform will be available
July 11, 2023

Thank you for walking through the enrollment process. Please contact us with any questions.